



Department of Technology Services

Statewide Email Subcommittee Charter

Charter Date | August 2007

Sponsor | Services Committee of the Technology Services Board (TSB)

Chairperson | Ann Boynton, Chair, Services Committee of the TSB

Members | Steve Kessler, Department of Corrections and Rehabilitation (CDCR)
Debbie Endsley, Department of Personnel Administration (DPA)
Will Bush, Director, Department of General Services (DGS)
Carlos Ramos, Director, Office of Systems Integration (OSI)
George Valverde, Director, Department of Motor Vehicles (DMV)
Clark Kelso, State Chief Information Officer (Ex-Officio Member)

Background | In 2005, the Department of Technology Services (DTS) began promoting Statewide Email as one of the State's first shared service offerings. Since that time, the Statewide Email service has grown to approximately 18,000 customers, with a goal of 45,000 customers by October 2009. The Statewide Email provides many benefits including economy of scale, additional functionality and improved reliability and security. Several discussions and briefings have occurred at previous TSB meetings regarding Statewide Email services. The TSB has taken various actions including adopting interim email service rates; however, several significant issues remain outstanding.

Purpose | The purpose of this Subcommittee is to make recommendations to the Services Committee of the TSB on Statewide Email services. Initially, agreement must be reached as to what is the ultimate goal for Statewide Email. This 'guiding principle' will serve as a basis for administering and governing the Statewide Email service offering. A variety of other issues, both technical and programmatic will also need to be addressed.

Objective | Improve the efficiency of the State's email services by ensuring the successful and expeditious implementation of Statewide Email.

Timeframes | It is expected the Subcommittee will meet quarterly for up to one year.